

MODERNISE COMMUNICATIONS WORKSHOP

Seamless calling capabilities with Microsoft Teams Phone

Now more than ever, businesses need a modern voice solution and phone system capabilities that combine unified communications and teamwork. Microsoft Teams Phone provides the features organisations need to deliver seamless, collaborative experiences for employees, business partners and customers. Because implementation of calling solutions can be complex and involves network remediation, Microsoft 365 service deployment, telephone number provisioning/porting, and device deployment, customers need partners with this highly-specialised skillset.



Transparency's Modernise Communications Workshop is a three-day engagement designed to guide you through the process of a simplified Enterprise Voice solution with reliable, high-quality, integrated calling. Through our "Art of the Possible" demonstrations, use-case design and deep-dive planning, you will obtain actionable recommendations to deploy and adopt Microsoft Teams Phone.

During this workshop, our experts will work with you to deliver three stages:

- **ASSESS:** Gather information on current environment and practices for calling
- **ART OF THE POSSIBLE:** Showcase modern calling capabilities powered by Microsoft Teams Phone
- **BUILD THE PLAN:** Build the plan for how to deploy and adopt Microsoft Teams Phone

Workshop outcomes



An evaluation of your current telephony and PBX needs



Environmental and workload analysis, including existing infrastructure and telephony state



Demonstration of the end-to-end Microsoft Teams calling experience to showcase Microsoft Teams Phone as your telephony solution



Direction on how to transition various user profiles into a modern collaboration and communication environment



Showcase the rich portfolio of third-party apps and devices that complement the Microsoft Teams Phone experience



Personalised recommendations you can follow to enable and adopt Microsoft Teams Phone

Get in touch

Ready to get started? For a complimentary consultation, just email us at hello@transparency.com and we will contact you with a choice of dates.

transparency

Microsoft
Partner

Gold Security
Gold Messaging
Gold Datacenter
Gold Data Analytics
Gold Cloud Platform
Gold Communications
Gold Cloud Productivity

Gold Windows and Devices
Gold Application Integration
Gold Application Development
Gold Collaboration and Content
Gold Enterprise Mobility Management
Gold Project and Portfolio Management
Gold Small and Midmarket Cloud Solutions